

PARCEL TRANSPORT ORDER

Transport order

- Service for contractual customers only
- Transport of shipment collected at any place in the territory of the Czech Republic, with the following delivery to the selected address in the territory of the Czech Republic or Slovak Republic.
- Transport of shipment collected at any place in the territory of the Slovak Republic, with the following delivery to the selected address in the territory of the Czech Republic
- Ordering via customer zone on <https://www.ppl.cz> a day in advance of the required collection date
- The shipment must be properly labelled with the consignor's and recipient's address
- Shipment collection shall be made on business days except for banking holidays from 8:00 a.m. to 6:00 p.m.
- The shipment properties must comply with the product specification of PPL Parcel Business; cannot be combined with other services
- The number of shipments ready for collection at the consignor's address must correspond to the number of the ordered shipments
- The consignor is obliged to remove from the shipment packaging any misleading information not relating to the current transport, particularly the labels and warning signs of the previous transports.
- Takeover of the shipment may be rejected, if the shipment does not comply with the transport conditions
- The shipment must be properly packed. The proper packing method description is available on <https://www.ppl.cz/packing-guidelines>
- The consignor is entitled to recover amounts by offsetting COD against equivalent claims older than 7 days.
- The consignor is entitled to suspend transporting the principal's shipments in the case that there are receivables from the principal overdue for more than 30 days. After reimbursement of the payables by the principal, the transport of shipment shall be restored
- If the customer does not submit a physical shipment for 180 days, his shipping account will be deactivated. Deactivation prevents access to customer applications. To reactivate account, you must contact a sales representative or customer service.

Collection order

- Service for contractual customers only
- Ordering via customer zone on <https://www.ppl.cz> a day in advance, at 9:00 a.m. at the latest on the required day of collection
- Delivery according to the selected product and additional services
- The parcel must be properly labelled with a PPL label with the address of the sender and recipient or, if the parcel is delivered without a label, the sender must provide the driver with a QR code, PIN or parcel number. According to the options of the selected product and additional service. Before handing over a shipment without a label to the driver, the sender writes the PIN for handing over the shipment.
- Shipment collection shall be made on business days except for banking holidays from 8:00 a.m. to 6:00 p.m.
- The shipment properties must comply with the selected product
- The consignor is obliged to remove from the shipment packaging any misleading information not relating to the current transport, particularly the labels and warning signs of the previous transports
- Takeover of the shipment may be rejected, if the shipment does not comply with the transport conditions
- The shipment must be properly packed. The proper packing method is available on <https://www.ppl.cz/packing-guidelines>
- The consignor is entitled to recover amounts by offsetting COD against equivalent claims older than 7 days.
- The consignor is entitled to suspend transporting the principal's shipments in the case that there are receivables from the
- principal overdue for more than 30 days. After reimbursement of the payables by the principal, the transport of shipment shall be restored.
- If the customer does not submit a physical shipment for 180 days, his shipping account will be deactivated. Deactivation prevents access to customer applications. To reactivate account, you must contact a sales representative or customer service.

PPL PARCEL FOR YOU CZ and INTERNATIONAL

Service for noncontractual customers.

Option to submit a shipment for delivery at PPL ParcelShop/Box or to be picked up by a driver at a selected address in the Czech Republic.

Payment of transport fee online.

Ordering via the application Parcel for you on <https://www.ppl.cz> the day before the requested pick-up date. The consignor shall properly affix the shipment with a label sent to the consignor after payment of the freight. In case of handing over the parcel without a label, the sender shall present the QR code or PIN to the driver or the operator of the service point, or put the parcel without a label into the PPL Parcelbox using the QR code or PIN. The sender writes a PIN for a parcel without a label before it is submitted for transit. Ordering via Parcel for you application on www.ppl.cz a day in advance of the required collection date. Shipment collection shall be made on business days except for banking holidays from 8:00 a.m. to 6:00 p.m. The number of the shipments ready at the consignor's address must correspond to the number of the ordered shipments. The consignor is obliged to remove from the shipment packaging any misleading information not relating to the current transport, particularly the labels and warning signs of the previous transports. Takeover of the shipment may be rejected, if the shipment does not comply with the transport conditions. The shipment must be properly packed. The proper packing method description is available on https://www.ppl.cz/osoby_zabalení_zasilky